

Wagler's Order Information

Terms

A company check, money order, or credit card information should be sent & payment received before order will be processed. Unless an open account is established with net 30 terms. If you wish to apply for net 30 terms, a credit application will be faxed to you. Once you have purchased \$500.00 of product you are eligible to apply for a net 30 term agreement.

Free Engraving

All sales at published price receive free text engraving. All photos, icon, and logos are subject to a one time \$7.00 setup fee, and a minimum \$5.00 per item engraving fee. Color filled items require a \$20.00 setup fee, with a minimum of \$15.00 per item.

Special or Scheduled Orders

Special orders require advanced payment in full! Custom orders are nonrefundable! Sales on custom orders are considered FINAL. Personalization's are considered custom. Scheduled orders may not be cancelled one Purchase Order has been started, although minimal adjustments are allowed.

Exchange Policy

We exchange, repair, or replace at our discretion. All exchanges must be in resale condition. ANY alterations; lasering, additional holes, or additional hardware will void an exchangeable status. Exchanges on non defective items are charged a minimum of 15% restocking fee. All defective item must be accompanied with original sales receipt. Custom orders there is a minimum of 25% restocking fee.

Claims

All claims must be reported within 10 days of receipt of shipment. All claims & discrepancies must be files directly to Wagler Manufacturing, Inc., not a sales representative. We will be given 14 working days to inspect all claims upon receiving items for inspection.

Shipping & Handling

We offer fast and affordable shipping. All orders are shipped via UPS, USPS, Fedex, or freight truck unless otherwise specified. All orders have a 7.00 handling fee. Free ground shipping on all order over \$300 at published retail rates, sale items are excluded. Expedited services are available for the price difference, call for pricing. We offer reduced rated for wholesale shipments. Please inspect all packages before signing the freight bill.

Published Rate

Purchase Amount	Ground Shipping
\$0.01 – 25.00	5.95
\$25.01 - 50.00	8.95
\$50.01 - 75.00	10.95
\$75.01 - 100.00	12.95
\$100.01 - 150.00	14.95
\$150.01 - 200.00	16.95
\$200.01 - 250.00	18.95
\$250.01 - 300.00	19.95

Wholesale Order Price

Discounted Shipping Rate

\$0.01 – 250.00	15% off Carriers Advertised Rate
\$250.01 - 500.00	20% off Carriers Advertised Rate
\$500.01 - 750.00	25% off Carriers Advertised Rate
\$750.01 - 1000.00	30% off Carriers Advertised Rate
\$1000.01 or more	50% off Carriers Advertised Rate

Returns

No returns will be accepted without a RA# clearly marked on the outside of the box. Any box without a RA # will be refused at the dock. You will need to call customer service at 319.256.9663 to receive a RA # if your item(s) are eligible for return. Call tags will be issued at customer representatives' discretion.